HAVE CHALLENGING CONVERSATIONS

How to respond 'in the moment' to challenges and obstacles

ABOUT THE WORKSHOP

As a school leader you build relationships through conversations with colleagues and members of your wider school community. The more difficult conversations require advanced communication skills and an effective process.

This one-day workshop is designed to equip you with the skills required to respond in the moment, lessening the incidence of high-stress scenarios.

You will learn how to develop a consistent approach that both challenges and supports individuals. You will also explore how school culture, whole-school systems, policies and processes can contribute to effective communication across the organisation.

Through participation in this workshop you will:

• identify and overcome fears associated with difficult conversations
• address underlying patterns and deal with repeat patterns of behaviour
• practise negotiation skills to assist in times of conflict
• be exposed to a range of tools and techniques that will support effective communication
• learn how to map conflict to better understand its cause.

Cost:
Vic Government School $295 pp (incl GST)
Non-Government School $395 pp (incl GST)

PARTNER ORGANISATIONS

Bastow has partnered with Bendelta and Cambridge Education to deliver this workshop.

FURTHER INFORMATION

Have Challenging Conversations is part of a series of Professional Practice workshops that focus on performance & development.

For information on other Bastow workshops and events please visit: www.bastow.vic.edu.au

Regional delivery:
The Professional Practice workshops can be delivered with your network in a regional location.

To discuss your interest for delivery of a workshop or other Bastow leadership development offerings please contact Lisa Black, Manager Regional Partnerships via:
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